

ORDERING PAYMENTS AND CANCELATIONS

ORDERING

Aegis AV Cabinets is the exclusive source for Aegis AV Cabinets wood media consoles and accessories. Orders can be placed online 24/7 or by phone, Monday-Friday, 8AM - 5PM CST, excluding major holidays.

Have questions? We are happy to help via toll-free telephone at 1-866-500-6699 during business hours.

PAYMENT

Payment for your order can be made by ACH (Preferred Method), major credit card, PayPal, Klarna Checkout, check or money order. Credit card payments are authorized when you place your order. ACH transactions are run nightly every 24 hours. As soon as the transaction has cleared, your order is then placed in queue to be built. Once manufacturing has started, you will be notified by email that your cabinet is being built, and will be packaged within 3-5 business days. Credit authorizations are valid for 28 days. If an item is back ordered more than 28 days, we may need to obtain credit card information again. Orders paid by check will ship after the check has cleared.

CANCELATIONS

Aegis AV Cabinets are build to order custom cabinets designed to tailor to the exact needs of our customers, so each order is unique. Cancellation of orders after production has started can accompany a 15% re stocking fee.

TAXES

Aegis AV Cabinets collects Texas state sales tax (8.25%) on orders shipped to locations within the state of Texas. Sales tax is collected on goods and shipping charges. We do not collect sales tax for any other state or for businesses with a resale certificate.